

Clinicians commissioning healthcare  
for the people of Northumberland



***Northumberland  
Clinical Commissioning Group***

# Ambulance Service and Hospital Interface

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# AMBULANCE SERVICE AND HOSPITAL INTERFACES

- Ambulance challenges to meet continuing demand from the public
- Reducing unnecessary attendance at hospital
- Full engagement in a programme of local developments



# AMBULANCE SERVICE AND HOSPITAL INTERFACES

- Programme heightened through winter surge
- New workforce models and reshaping of how care is transferred – focus on patient experience
- Standardising handover processes – local > regional process since September 2017



# CCG INTERFACE

- CCG working closely with providers
- Supporting interface and improvements
- Local A&E Delivery Board (LADB)
- System Transformation Board
  
- Provider presentations

